



**Job Title:** Provincial Youth Outreach Worker

Permanent full time position (35 hours per week), benefits after 6 months

**Reports to:** Manager, Anti-Violence Programming

**DEADLINE TO APPLY: June 25<sup>th</sup>, 2018**

Agincourt Community  
Services Association  
4155 Sheppard Ave East,  
Suite 100  
Toronto, Ontario  
M1S 1T4  
Tel: 416-321-6912  
Fax: 416-321-6922

**Background**

ACSA is a nonprofit, multi service agency at the heart of Agincourt addressing needs and empowering children, youth, newcomers, homeless, and otherwise underserved communities. Our core programs include housing and outreach programs, food security programs, newcomer services, youth outreach and therapy programs, child and family programs, early years' programs, computer access programs, and community engagement.

ACSA Chester Le  
Community Corner  
201 Chester Le Blvd,  
2nd Floor  
Toronto, Ontario  
M1W 2K7  
Tel: 416-491-3456  
Fax: 416-491-1686

**Summary of Job Functions**

ACSA is currently seeking a Provincial Youth Outreach Worker (YOW). Reporting to the Manager of Anti Violence Programs and East Metro Youth Services Manager of Youth Outreach Program, the YOW is part of a multi-disciplinary outreach team functioning in the Scarborough region. As part of a city-wide strategy, the YOW role is to engage marginalized youth and connect them with needed services, as well as collaborate with other community resources to coordinate youth activities and services. The YOW will provide a range of outreach services to at risk youth, families and groups in the Steeles L'Amoreaux area, serving to enhance or maintain youth functioning in the community. This position carries responsibility for prevention, early intervention, program development and community outreach services with youth and families under the auspices of the Provincial Youth Outreach Program.

ACSA Child and  
Family Centre  
4139 Sheppard Ave East  
Toronto, Ontario  
M1S 1T1  
Tel: 416-299-9872

**Duties include:**

- Initiate, develop, implement and participate in community outreach activities in the priority neighbourhoods in East Toronto.
- Maintain service statistics and recording of all services as required.
- Engage at-risk youth from Steeles L'Amoreaux in activities that promote assets, competencies and resiliency, including youth with disabilities, newcomer youth, and youth from diverse communities (racial, cultural, sexual orientation, etc.).
- Coordinate services i.e. brokerage/advocacy/ resourcing/ case conferencing, act as an advocate and provide general information and referral services to designated youth on recreation, housing, employment, education, health, other services.
- Work collaboratively with youth, parents, Health Promotion officers, school, police and youth service providers to develop effective service delivery plans that ensure that youth have access to programs, services and opportunities needed for healthy development.

ACSA Dorset Park  
Community HUB  
1911 Kennedy Rd,  
Unit 105  
Toronto, Ontario  
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Tel: 416-292-6912  
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- Engage youth to identify issues, needs, goals aspirations, skills, abilities and services needed as well as barriers to accessing these services.
- Provide youth with information, contacts and referrals needed to facilitate access to programs, services and opportunities.
- Lead groups in response to identified service requests and community needs.
- Facilitate connections between youth and their neighbourhood and promote awareness of the positive role of youth in the community.
- Build an understanding of the needs, issues, goals, aspirations, skills and abilities of youth by developing a composite picture of neighbourhood demographics, and creating maps of services, programs and community assets available in the local neighbourhood.
- Conduct environmental scans of neighbourhoods to identify and understand emerging service gaps and opportunities for action to build on community capacity.
- Engage parents where possible through existing parent groups, faith communities, etc., and provide education and information on issues related to parenting, etc.
- Facilitate partnerships with community agencies, business, government and informal community groups to offer programs using arts, culture, civic engagement, and recreation
- Organize and help deliver public education seminars, workshops, groups and training for youth parents and service providers.
- Work in collaboration with the Youth programs to maintain the existing level of youth programs and service in the community while striving to implement further initiatives.
- Build upon existing youth engagement and peer-led models of programming available to community youth.
- Plan, facilitate and evaluate programs such as (but not exclusive to) anti-oppression-base programs for young women and young men, youth cooking healthy together classes, drop-in programs, and recreation programs for young people.
- Participate in Outreach Program team meetings on a regular basis.
- Engage regular supervision with the Supervisor of the Outreach Program.
- Identify staff development/ training needs and to participate in staff development/ training programs as required.
- Provide services within an understanding of the context of oppression, poverty and diversity.
- Provide other service and carry out other duties as assigned.

## QUALIFICATIONS

- Child and Youth Worker Diploma and 2 years of directly related experience; or related Bachelors' Degree and 3 years of directly related experience.
- Demonstrated ability to work co-operatively and negotiate effectively within a multi-disciplinary team of service providers.





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- Enhanced knowledge of and sensitivity to the experiences, issues and needs of racialized male youth in Scarborough normally acquired through lived experience.
- Demonstrated knowledge of and experience working with Scarborough communities.
- Demonstrated experience implementing community development and community engagement strategies.
- Ability to work effectively and professionally under pressure.
- Ability to work flexible hours including evenings and weekends.
- Excellent written/oral English language skills.
- Second language an asset.
- Excellent interpersonal, communication and organizational skills.
- Strong skills in Microsoft Work, Outlook and Excel.
- Clear and concise writing skills.
- Valid Ontario G-class driver’s license and clean drivers abstract. Access to a vehicle an asset.
- Current CPR an asset.
- Valid Police Records Check prior to starting employment.

If submitting directly to agency, please send cover letter and resume as one document with subject header: **YOW Position** to [hr@agincourtcommunityservices.com](mailto:hr@agincourtcommunityservices.com).

**No Phone Calls Please.**

ACSA is an equal opportunity employer and welcomes applicants from all communities inclusive of race, culture, religion, gender, sexual orientation and with differing abilities.

We thank all applicants for their interest in the position. However, only shortlisted applicants will be contacted for an interview.

If you are contacted by ACSA regarding a job opportunity and need accommodation throughout a hiring process, please contact Yelena Galochkina, HR Generalist at [yelena@agincourtcommunityservices.com](mailto:yelena@agincourtcommunityservices.com). **This address is for accommodation inquiries ONLY. Job applications sent to it will not be considered.**

